

## PRIVACY POLICY

Ecocapsule Holding a.s., with its registered seat at Žltá 22/g, 851 07 Bratislava, Slovakia, company ID no.: 507 71 442, registered in the Commercial registry of the District court Bratislava I, section Sa, insert no.: 6563/B (for the purposes of this Privacy Policy “Ecocapsule”) as the Controller under Slovak and European data protection laws is committed to protecting your privacy, so we will only collect your personal information for defined purposes and where necessary. We do not distribute or share your personal information beyond what is strictly necessary to fulfil our obligations to you. We may share your information only with partners who adhere to Ecocapsule’s commitment to protecting your privacy. Ecocapsule will not sell your personal information in any manner whatsoever.

## WHAT INFORMATION DO WE COLLECT AND HOW DO WE USE IT?

We take precautions to protect your personal information. When you submit personal information via our website, your data is protected both online and offline.

When you place an order on our website, your full name, email address, mailing address, delivery address, date of birth, email address, phone number, payment details (in case of direct wire) will be processed. The information will be used to deliver the product to you, effectuate the payment and help us to provide you with the highest-level support and services. Processing of your data is necessary for the performance of the contract between you and Ecocapsule or for pre-contractual actions (such as placing your order for the product), the information will be stored for as long as

you are a client of ours and where we are obliged to archive some documents, for as long as we are obliged to keep these records.

When you get in touch with us through the contact form on our website, your full name, email address and phone number will be processed. This information is used to answer the question or provide you with the advice you are seeking. The basis for processing your personal information is your voluntary consent.

When you register for our newsletter to be informed about the latest developments and events held by Ecocapsule, your email address will be processed for marketing and promotional purposes. The basis for processing your personal information is your voluntary consent.

You may at any time withdraw your consent with processing of your personal information where the given processing is based on consent. Should you later decide that you no longer want to receive a newsletter from us, there is, of course, a cancellation link in every newsletter. Shall you withdraw your consent, we will stop the processing of this data unless we are obliged to process it for compliance with our legal obligations.

## YOUR RIGHTS

Under the EU data protection legislation, you are entitled to various rights that help you control the use and processing of your personal data. You are entitled to be advised of what data relating to you is processed, for what purpose, to whom your data is being disclosed to, naturally free of charge. You have as well the right for a rectification or erasure of your inaccurate, incomplete or out-of-date data. Shall the processing of your data not comply with the applicable laws or the processed data be of incomplete or inaccurate nature you may ask for a rectification, erasure or blocking of your personal information. You may as well object to the processing of your data on compelling legitimate grounds relating to your particular situation. Shall you exercise your right we will notify third parties thereof where possible. In relation to data that we process based on your consent or a contract and that is processed by automated means, you have a right to receive your data in a common machine-readable format and to transmit it to another controller. Shall

you find our processing of your data not compliant with the applicable data protection laws you have a right to lodge a complaint with our supervisory authority – Úrad na ochranu osobných údajov (Office for Personal Data Protection of the Slovak Republic), the contact details can be found here: <https://dataprotection.gov.sk/uouu/en/node/297>. We will fulfil your request unless we are obliged to process your data for compliance with our legal obligations or based on our legitimate interests.

Shall you wish to exercise your rights, please contact us at [info@ecocapsule.sk](mailto:info@ecocapsule.sk).

## RECIPIENTS OF DATA

Shall you provide us with your personal data for the purposes of buying an Ecocapsule product your personal data will be shared with our partners who carry out the delivery of our products. In case of data you share with us for marketing and newsletter purposes, the data may be shared with our contractors whose services we use, currently for sending newsletters we use Mailchimp, a tool offered by Rocket Science Group LLC, 675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308, therefore email address is shared with this company.

In case of product delivery, we may share your personal data with our partners who ensure these services and might be located in third countries. In this case we adhere to the EU laws relating to data transfers to third countries in the strictest manner and make sure our partners keep your data safe. In case of Rocket Sciences Group LLC's tool Mailchimp, the Rocket Sciences Group is certified within the Privacy Shield framework, providing for safe transfers of personal data to the USA.

Other recipients of your data are companies that provide us with hosting, data storage and IT services.

## COOKIE USAGE ON OUR WEBSITE

In order to better understand what services are valuable to our customers, we use “cookies”. A cookie is a small text file that a website writes to your hard drive. Cookies work as your identification card and may record passwords, preferences and purchases. Cookies let the website server know that you have returned to this site. Cookies also can determine other information, such as the daily visitors to our website and the pages of the site most frequently visited. Cookies are unique and can only be read by the server that assigns them. They cannot be executed as code or deliver viruses. You can change the settings in your browser to prevent cookies if you do not want to have a cookie set when you visit our website.

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## FEEDBACK

Any comments or materials sent to Ecocapsule, including questions, comments, suggestions or any related information regarding Ecocapsule (furthermore “Feedback”) shall be deemed to be non-confidential. Ecocapsule shall have no obligation of any kind with respect to such Feedback. By submitting your Feedback, you grant to Ecocapsule a non – exclusive, royalty free, worldwide, perpetual license to use any parts thereof. Ecocapsule shall be free to reproduce, use, disclose,

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## GENERAL

For any questions regarding this Terms of Use or Privacy Policy, please feel free to contact us at: [info@ecocapsule.sk](mailto:info@ecocapsule.sk)